

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4180797
<b>Application Number:</b>	10615054
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	7996
<b>Title of Invention:</b>	Information technology service request level of service monitor
<b>First Named Inventor/Applicant Name:</b>	John Manos
<b>Customer Number:</b>	38851
<b>Filer:</b>	Robert H. Kelly./Lilis Pramasurja
<b>Filer Authorized By:</b>	Robert H. Kelly.
<b>Attorney Docket Number:</b>	119166.001031 (50-03-002)
<b>Receipt Date:</b>	27-OCT-2008
<b>Filing Date:</b>	08-JUL-2003
<b>Time Stamp:</b>	14:56:35
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
RAM confirmation Number	207
Deposit Account	050765
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		Amendment_50-03-002.pdf	108064 6f2661ee3e55d0278118d8f932b6b9411f246c1	yes	11
<b>Multipart Description/PDF files in .zip description</b>					
	<b>Document Description</b>		<b>Start</b>		<b>End</b>
	Amendment Submitted/Entered with Filing of CPA/RCE		1		1
	Claims		2		9
	Applicant Arguments/Remarks Made in an Amendment		10		11
<b>Warnings:</b>					
<b>Information:</b>					
2	Request for Continued Examination (RCE)	RCE_50-03-002.pdf	627096 6d4ec62963576aac3d0f1b61393b4f46d0f0f666	no	3
<b>Warnings:</b>					
<b>Information:</b>					
3	Fee Worksheet (PTO-06)	fee-info.pdf	30077 016c7a238037fec30b2268f60b4604e6735e06da	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			765237		

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### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.